

**ANDHRA PRADESH ELECTRICITY REGULATORY COMMISSION**

**CONSUMER GRIEVANCES REDRESSAL FORUM, VIDYUT OMBUDSMAN AND CONSUMER ASSISTANCE SECOND AMENDMENT REGULATION**

**REGULATION \_\_ OF 2022**

**INTRODUCTION:**

Whereas the Andhra Pradesh Electricity Regulatory Commission (hereinafter referred to as “the Commission”) notified the Andhra Pradesh Electricity Regulatory Commission Consumer Grievances Redressal Forum, Vidyut Ombudsman and Consumer Assistance Regulation, 2016 (Regulation 3 of 2016) (hereinafter referred to as the Principal Regulation) in Andhra Pradesh Extraordinary Gazette dated 16th February 2016.

Whereas the Commission found it necessary to expressly state the method and manner of providing for the budget for the office of the Vidyut Ombudsman.

Now therefore, in exercise of the powers conferred on it, by clause 28 of the Principal Regulation, clauses (r) and (s) of Sub Section (2) of Section 181 read with sub sections (5) to (8) of Section 42 of the Electricity Act, 2003 (Central Act 36 of 2003), the Andhra Pradesh Electricity Reform Act, 1998 (State Act 30 of 1998) and Rule 7 of the Electricity Rules, 2005 and all other powers enabling it in that behalf, the Andhra Pradesh Electricity Regulatory Commission publishes the following draft Regulation amending the Andhra Pradesh Electricity Regulatory Commission Consumer Grievances Redressal Forum, Vidyut Ombudsman and Consumer Assistance Regulation, 2016.

**PART-I**

**GENERAL**

1. Short title and commencement:
  - (i) This Regulation may be called the Andhra Pradesh Electricity Regulatory Commission Consumer Grievances Redressal Forum, Vidyut Ombudsman And Consumer Assistance Second Amendment Regulation, 2022.
  - (ii) This Regulation shall come into force with effect from the date of its publication in the official gazette.

**PART-2**

**AMENDMENT**

2. The existing clauses 16.6 and 16.7 shall be renumbered as 16.7 and 16.8 respectively.
3. The following shall be inserted as clause 16.6:
  - a. Budget: The Vidyut Ombudsman shall draw up the annual budget requirement for his establishment (for the ensuing financial year) and submit the same to the Commission before 15th March.
  - b. The Commission, on receipt of the budget proposals shall assess and finalize the annual budget for the Vidyut Ombudsman’s establishment.
  - c. After finalizing the annual budget, the Commission shall communicate the same to the Vidyut Ombudsman.

- d. The annual budget of the Vidyut Ombudsman shall be borne by the Distribution Licensees in such proportion as may be determined and in such manner as may be communicated by the Commission.

**(BY ORDER OF THE COMMISSION)**

Date:06-05-2022  
Hyderabad

**Sd/- 06/05/2022**  
**C. Ramakrishna**  
**Commission Secretary<sup>(i/c)</sup>**