

Home Delivery of medicines to begin from tomorrow under SERVICES e-HEALTH ASSISTANCE AND TELECONSULTATION (SeHAT)

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Services e-Health Assistance and Teleconsultation (SeHAT) is the tri-services teleconsultation service of the MoD designed for all entitled personnel and their families. As part of the Government's commitment to Digital India and e-Governance, the Raksha Mantri Shri Rajnath Singh launched SeHAT on 27 May 2021. It has been a great example of innovation, especially at a time when the nation is fighting the COVID-19.

SeHAT stay home OPD is a patient-to-doctor system where the patient can consult a doctor remotely through the internet using his Smartphone, laptop, Desktop or Tablet. The consultation occurs through video, audio and chat at the same time. It aims to provide quality healthcare services to patients from the comfort of their homes. Safe and structured video-based clinical consultations between a doctor in a hospital, and a patient within the confines of his or her home anywhere in the country, have been enabled.

It is designed to be extremely simple and easy to use, which requires minimal effort from the users. The user does not need to pay anything to seek teleconsultation & can simply access the services by visiting <https://sehatopd.gov.in>, or by using the SeHAT apps available on the Play store & App Stores. Since its launch, there have been more than 10,000 successful teleconsultations on SeHAT, with a strong team of 2000 plus doctors onboard. The feedback from the environment has been extremely heart-warming.

Furthermore, taking the healthcare delivery right to the patient's doorsteps, the Hon'ble Defence Secretary Shri Ajay Kumar, took the novel initiative of providing Home Delivery or Self Pickup of Medicines to patients seeking consultation on SeHAT. Individuals desirous of their home delivery of self-pick-up may indicate their preference while logged in. To start with, this project of Home Delivery will be started with Base Hospital Delhi Cantt wef 01 Feb 2022, and would be extended to more and more stations in coming times.

ABB/Nampi/Rajib

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