



GOVERNMENT OF KARNATAKA

No. HFW 192 ACS 2021

Karnataka Government Secretariat
Vikasa Soudha
Bengaluru dated:2.6.2021

NOTIFICATION

The second wave of COVID-19 pandemic 2021 has resulted in a large number of infections and many fatalities in Karnataka. This is due to non compliance with recommended COVID-19 Appropriate Behavior (CAB) like compulsory wearing of mask, maintaining physical distancing (> 2 meters), practicing hand hygiene, etc. in public areas. The experts have also warned about a possible third wave of COVID-19. In this context, in addition to large scale public education campaigns it is also important to enforce COVID-19 Appropriate Behavior of people in public areas.

The State Government has issued various regulations / orders under the Karnataka Epidemic Diseases Act-2020 for the enforcement of Covid Appropriate Behaviour (CAB). Now, the following grievance redressal mechanism is established by Govt. of Karnataka for citizens to forward their complaints. The public are hereby informed that if they notice any violations of COVID-19 Appropriate Behavior (CAB) in public areas, they shall report the same to the following call center numbers:

In Bengaluru : The following Toll free numbers should be accessed to submit complaint:

(i) 1912 (ii) 100 and (iii) 112 - email ID:cabkarnataka@gmail.com;

Other districts of Karnataka : The following Toll free numbers shall be accessed to submit complaint: -

(i) 104 (ii) 100 and (iii) 112, email ID: cabkarnataka@gmail.com

In Bengaluru city, the BBMP Chief Commissioner and in the districts the Deputy Commissioners shall verify the complaints received for their authenticity and take appropriate action in terms of the provisions of the Epidemic Diseases Act-2020 and Disaster management Act, 2005.

Copies of this Notification shall be prominently placed on the websites of the Government, Bruhat Bengaluru Mahanagara Palike official website of the Health Department and on all websites of the Deputy Commissioners in all districts. In addition, adequate publicity shall be provided to the toll free numbers and the email addresses so that the public can register their complaints.

Compliance of this Notification may be informed immediately.

By order and in the name of the
Governor of Karnataka

Jawaid Akhtar
(Jawaid Akhtar)

Additional Chief Secretary to Government
Health and Family Welfare Department

To:

The Compiler, Karnataka Gazette, Bengaluru for publication in the Special Gazette immediately.

Copy to:

1. The Chief Commissioner, BBMP
2. The Commissioner of police, Bengaluru.
3. The Commissioner, Department of Health and Family Welfare, Bangalore.
4. The Mission Director, NHM Bangalore
5. The Special Commissioner, BBMP.
6. All the Deputy Commissioners in the State of Karnataka.
7. All the Superintendents of police in the State of Karnataka
8. Director, Department of Health and Family Welfare, Bangalore.
9. All Divisional / Joint Directors, Health and Family Welfare Department.
10. The Chief Health Officer, BBMP.
11. All the District Health Officers / District Surgeons / Administrative Medical Officers and Taluk Medical Officers and Medical Superintendents of all General Hospitals in Karnataka.